

## **Recruiting Post COVID-19:**

## 7 Steps to re-establish a highperforming culture and ramp up hiring

As the economy opens back up in the aftermath of Covid-19, organizations need to embark on their post pandemic strategies for recruiting in a new world – possibly even remote for some roles. **Humantelligence** is helping clients to do this, and educating others on how to better understand their current cultures, set target cultures based on objective performance profiles, or for remote worker profiles, and use technology to help attract and identify people who will thrive in their organizations – whether needed in the office or screening for strong remote workers.

### **Current State of Work**

Facts & Figures as of 5/26/2020\*

#### **Employee Perspective**

Are still working remote

54%

Already had experience working remote

86%

Want at least a mix of remote work going forward

32%

Are working longer hours

20%

Are working less hours

14%

Said their productivity was down

#### **Employer Perspective**

Already had experience with remote work

50%

Have made permanent changes to remote work policies

54%

Have made an effort to prepare for future pandemics

24%

Haven't made an effort to prepare for future pandemics

98%

Are considering a remote mix for their employees

**78%** 

Predict that <50% of employees will be allowed to work from home

\*Data sources include webinar survey of 311 HR managers and executives conducted by Humantelligence and an 892 person study conducted by remote.tools.

#### **Quick Insights**



15% are unemployed, over 32 Million people have filed for unemployment



3% are still going through layoffs, 42% are planning to reopen, but still waiting, 25% are planning to hire within 3 months, 3% have begun bringing back furloughed employees, 25% are actively hiring



This is likely the beginning of the employer-centric market. Companies have the leverage and can choose who they want. So, now there is a great opportunity for you to get ready to choose the best talent, and in so doing align your culture with your business strategy.



Culture is still the #1 priority for candidates. Measure it, manage it, use it to attract talent, use it to identify candidates that will thrive and contribute to your culture.



You can now hire the best person for the job with less regard for location; but be sure to measure and score candidates to find those who will be effective in a remote setting



Some amazing talent has been laid off; move quickly to win the hunt for the best talent.

# 7 Steps to Take

#### Re-establish Performance Culture Targets

role and team

Step 1

**Measure** the <u>Behaviors</u>, <u>Motivators</u>, and <u>Work Energizers</u> of current employees ("B-M-W" Framework)

Step 2
Step 3

sales KPIs, customer service, turnover, remote productivity, etc.) **Identify** the critical <u>B-M-W factors</u> of people performing well in the

**Define** the relevant <u>performance metrics</u> for roles and teams (ex.



**Set** <u>target cultures</u> for roles and teams and develop action plans based on top performers and bottom performers

### Ramp up Hiring and Win the Hunt for Talent

Step 5
Step 6
Step 7

Identify open roles and create job objectives

**Source** and **attract** <u>candidates</u> using your target culture (check out this example of how to position culture to attract talent)

Filter and select the <u>right people</u> for your target culture